



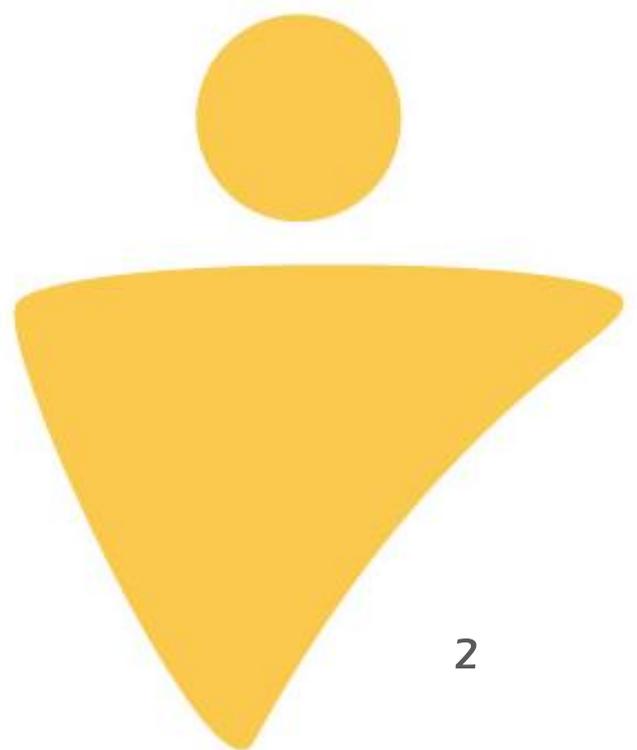
Community Action Sutton

Building Stronger Communities

Sutton Compact Annual Event 2019



15th July 2019



Introduction:

The Annual Sutton Compact Event was held on 15 July 2019 at The Salvation Army Sutton. 25 people attended the event.

The Agenda:

The event provided an opportunity for the voluntary and community sector to hear from the London Borough of Sutton on their Outcome Based Commissioning Review Process and to have discussions on how the voluntary and community sector can support the review process and co-design the development of commissioning strategies and processes.



190715 Compact
OBCR overview .pptx

Click above for your copy of the presentation delivered by Jessica Crowe, Assistant Director - Customers, Commissioning and Governance.

Being Active Citizens	“ All residents live healthy lifestyles and are enabled to be economically, socially and physically active
Making Informed Choices	“ Individuals, families and communities are able to access a diverse range of information, advice and guidance to make informed choices and enable them to sustain change
Living Well Independently	“ Building on individual and community resilience and assets to help people maintain their independence for as long as possible
Keeping People Safe	“ A joined up approach by all public services to ensuring that vulnerable residents are supported and kept safe
Smarter Ways of Working	“ Transforming our ways of working to manage reduced budgets and increasing demand

Ambitious for Sutton 2018-2023
Sutton

The Discussions:

Following the presentation there was a question and answer session with the following actions agreed:

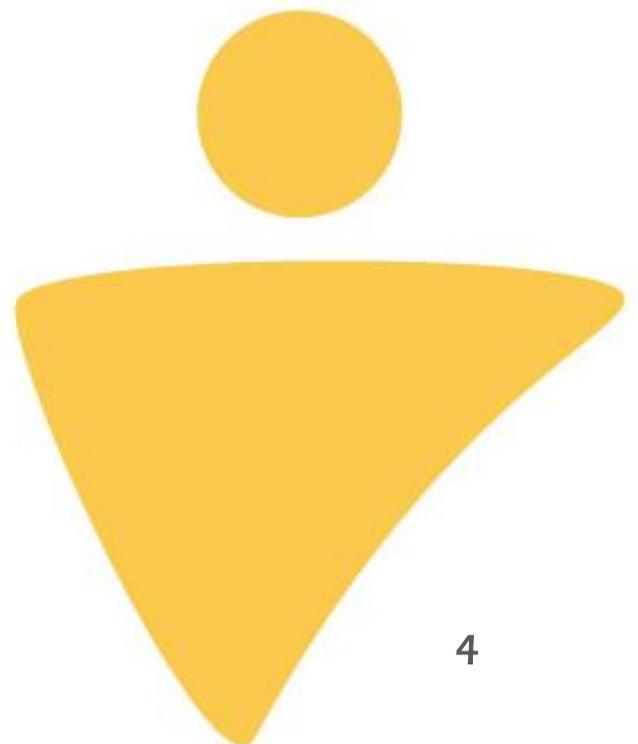
1. The production of a paper that enables the Compact Principles to be used as a framework for scrutinising the development of the Outcome Based Reviews Commissioning Strategies and processes.
2. Review the Compact Membership List.
3. Schedule in Compact meeting bimonthly for 2019/20.
4. To review the knowledge base of Councillors in relation to the Compact and take necessary corrective action.

Participants then split into small groups to consider what the voluntary and community sector could offer in relation to:

- a) Co-design of new services.
- b) Living Well Independently Outcome Review.
- c) Place Based Commissioning.
- d) Service user engagement.

As well as considering the above areas during the event it was also agreed that task and finish groups would be established to enable focused discussion to take place on what the voluntary and community sector can offer in relation to:

- e) Monitoring the impact of the delivery of commissioning strategies.
- f) Learning Disability Pathways.
- g) Over 65's System Approach.
- h) Children with Disabilities.



Co-Design of New Services

- “Overlap” impacts on all the individual missions of what is needed – so therefore look at outcomes.
- Barcelona 5 aspects/priorities – we need to be cohesive in looking at what we can offer back, across all areas.
- LBS to recognise dynamism and what is already happening in (eg) Learning & Disability areas – LBS to offer a detached oversight and the day-to-day, actual work being done in “real” life.
- More “thinking outside of the box” for using Direct Payments, rather than “commissioned” services (i.e. Nickel Support).
- Model; of LBS – see/saw commissioning as a means of career structure to adhere to.
- Qualitative results count – quantitative.
- Charities/social enterprises – all doing similar work – measure those social values as outcomes.
- Co-design – LBS “long-term” employees?? or delegate the chair/board to local voluntary and community sector with some high level and autonomy.

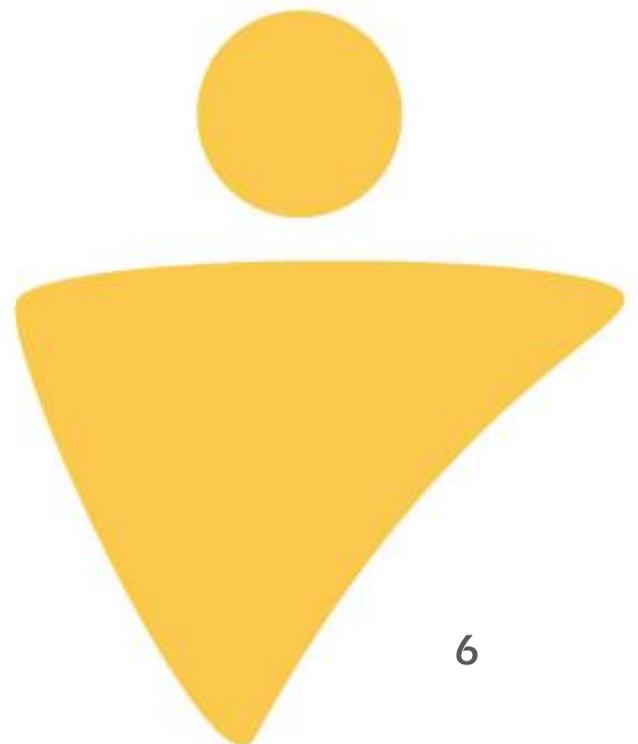
How voluntary sector can assist “Living Well Independently”

- Make sure all aspects and services of the voluntary sector can be input into this
- Make sure groups of young people and young people with disabilities are represented.
- Communicating needs of young people from own experiences and providing information.
- Focus on all groups, ethnicities and cultures to make sure it is fully inclusive and not “one size fits all”!
- Provide data from projects and define statistics.
- Engagement with different representatives through the needs assessment process.
- As you meet part of need, outcome changes, so should be reviewed.
- Make sure contract and new services are outcomes rather than target lead.
- Provide a sense check. Is intended outcome achievable and does this hit need?
- What is “Living Well Independently”? Different perceptions of this.
- Feedback on successful and unsuccessful projects to make sure we learn from past experiences.
- More partnership working.

- An understanding of the wider systems and wider determinants of health.
- Practical ways to overcome barriers to “Living Well Independently” and stop social isolation.
- If people are not living well independently – cost more in the long run, so early intervention essential. Interdependently and not in isolation.

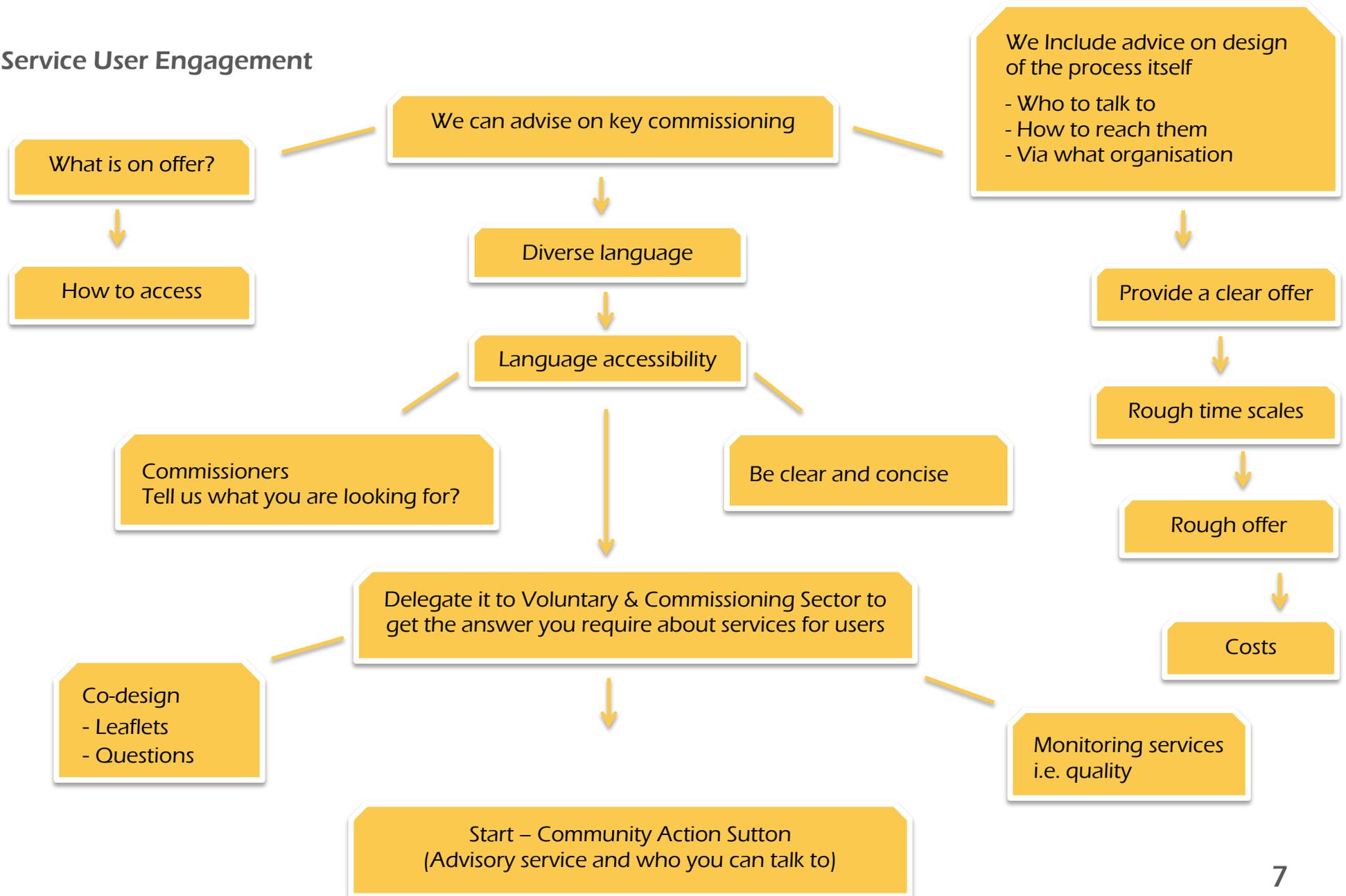
Place Based Commissioning

- Community Action Sutton – social action lead in St Helier and Wallington and other geographical areas? (short and long term).
- Development of Hill House as a community hub in St Helier.
- Support needs assessment in local areas.
- Community Assets Mapping.
- Social prescribing at PCN level.
- Sharing intelligence on need and gaps in service.
- Sutton High Street ?? £150,000 – how can this be utilised?
- Trading Associations - Rose Hill, Middleton Circle.
- Faith Groups in particular places.



Monitoring the impact of delivering the Commissioning Strategies

Service User Engagement



Community Action Sutton

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